

# Jorge Parra Rangel

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## Work History

### Redtrust - Keyfactor EMEA (2024 - Now)

- Solutions Engineer
- Technical Pre-Sales Consultant
- Product Supply Management
- Comprehensive training to clients

### Entrust Solutions, S.L.U. (2022 - 2024)

- Senior Technical Support Specialist
- Multi-Vendor Environment Support

### Entrust Solutions, S.L.U. (2020 - 2022)

- Technical Support Specialist
- SSL/TLS Certificates and Digital Signing

### NTT - Airbus Defence and Space (2019 - 2020)

- L1 Service Support Delivery Engineer

- Cisco Meeting Rooms: Install, Configuration, Assessment

### NTT - Airbus Defence and Space (2017 - 2019)

- L1 SD Engineer + VoIP: creations, lines, migrations
- Knowledge of Cisco tools and software

## Education

### Prometeo by thePower Education (2025 - 2027)

- Grado Superior in ASIR
- Master in Cybersecurity

### Philipps-Universität Marburg (2013 - 2014)

- German Abitur taught in German

### Humboldt High School Caracas (2000 - 2012)

- Classes taught in German and Spanish

## Certifications

- Certified Information Systems Security Professional (CISSP)
- CompTIA Security+ Certified Professional
- CompTIA Network+ Certified Professional
- Microsoft Azure Administrator Associate AZ-104

## Skills

- Strong Analytical and Problem-Solving Abilities
- Excellent Communication and Collaboration
- Proficiency in Operating Systems and Networks
- Experience with Web and Application Servers
- Expertise in Data and Identity Security
- Knowledge of Virtualization and API Integration
- Experience with Remedy, ServiceNow, Salesforce, and JIRA
- Familiarity with Cisco TelePresence and VoIP
- Salesforce, JIRA

## Languages

- Spanish - Mother language
- German - C1 (Studienkolleg) (Großes Sprachdiplom)
- English - C1 (TOEFL)